



TRAINING MISSION TO THE UNIVERSITY OF ALICANTE

Monday, 8/12/2008

Time	Title
18:00	Welcome at La Villa Universitaria Carolina Madeleine – AfriQ'Units Coordinator

Tuesday, 9/12/2008

“Welcoming - The UA experience on quality ”

Salón de Actos- Edificio Germán Bernácer

Time	Title
08:30	Pick-up at “Hotel La Villa Universitaria” ¹
09:00	Welcome Ignacio Jiménez Raneda - President of the University of Alicante Cecilia Gomez - Vice-President for Strategic Planning and Quality Roberto Escarré – Head of International Projects Management Office
10:00	Administrative issues (per diem payment) ²⁻³ Bárbara González
11:30	The University of Alicante and Quality Assurance Policies Cecilia Gomez - Vice-President for Strategic Planning and Quality
12:30/ 14:00	Teaching Performance Assessment Jerónimo Mora – Director of the Secretariat for Quality Standards
14:15	Lunch at La Charca Restaurant
“Institutional and Academic Assessment (AUDIT)” <i>Salón de Actos- Edificio Germán Bernácer</i>	
16:00/ 18:00	Institutional and Academic Assessment Model Juan José Tari – Academic Coordinator and AUDIT expert Carolina Madeleine– AfriQ'Units Coordinator

Wednesday, 10/11/2008

“Visit to Miguel Hernández University”

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Time	Title
09:00	Pick-up at La Villa Universitaria
10:00	Welcome and introduction Vice-President for International Issues
10:30	Quality Office: what, when, who and how Inmaculada Blaya-Salvador – Director of the Quality Unit
11:30	Quality System in Miguel Hernandez University: Quality Plan, Balance Score Card, Director Plan, Customer voice channels, Tools. Director of the Quality Unit Staff
12:30	Questions and conclusions
13:30	Coming Back to Alicante
“Social Activity” <i>Alicante City</i>	
16:00	Pick-up at Hotel La Villa
16:30	Guided visit to the MARQ- Alicante Archeological Museum

1. We Kind ask you to be on time for the meetings and respect the timetables.
2. Please bring your passport and original boarding pass in order to make the payments.
3. Please remember bring original boarding passes and invoice of the previous meeting in Uganda.

Thursday, 11/12/2008	
"Quality Unit Management and functioning" <i>Salón de Actos- Edificio Germán Bernácer</i>	
Time	Title
10:00	Quality Office and Information System Management Manuel Alcocer – Quality Unit Director
11:00	Measurement and Evaluation Instruments: Questionnaires and Labor insertion studies Maria Carmen Albert- Quality Unit Expert
12:00	Visit to the Quality Unit Office
12:30	Strategies Networking Learning –(Research network of university teaching within EHEA context) and ECTS Redes Coordinator -Vicente Carrasco
"ISO Certification: Case study" <i>Salón de Actos- Edificio Germán Bernácer</i>	
16:00	Integrated Environmental Certification System Javier Soto – Research Technical Services
17:00	Departement Visit –« Plantas Piloto »
"Social Activity " <i>San Vicente del Raspeig</i>	
20:30	Social Diner Lolita Restaurant

Friday, 12/12/2008	
"Project Planning –next activities and way forward" <i>Salón de Actos - La Villa Universitaria</i>	
Time	Title
10:00	Training needs analysis Carolina Madeleine - AfriQ'Units Coordinator
10:30	AFRIQUNITS administrative issues & reporting Carolina Madeleine and Rossana Pinna
11:30	Web Page Presentation Pedro Caselles – IT Manager
12:00	AFRIQUNITS technical issues and planning Carolina Madeleine and Nizar Ayadi
13:00	Open discussion